

# Urgent Bulletin

Arizona Department of Economic Security  
Arizona Health Care Cost Containment System

## Additional Extension of NA/CA Renewals

11/05/2020

Program Impact: NA and CA

This Urgent Bulletin is being issued to inform staff that in addition to the months indicated in the [Urgent Bulletin](#) issued on 10/30/2020, the NA/CA renewals due 11/2020 will also be extended for six months. After further workload considerations, the decision has been made to implement the NA/CA Renewal Extension for the month of 11/2020. This change only applies to the NA/CA renewals and does not apply to MAC process for 11/2020. Participants must complete their MAC process for the month of 11/2020.

In order to accomplish this, the following actions will be taken:

- On the night of 11/05/2020, FAA Systems will extend the certification end date for all 11/2020 renewals when an application has not been received.
- Within the next 10 days, FAA Systems will extend the certification end date for all 11/2020 renewals with an application already registered in AZTECS.

FAA Systems is extending the NA/CA approval period end dates for the affected cases. The NA/CA renewal due date for these cases will be adjusted in AZTECS as follows:

HOUSHOLDS	ORIGINAL CERT END DATE	EXTENDED CERT END DATE
All Non-exempt NA/CA renewals	11/30/2020	05/31/2021
All Non-exempt NA/CA renewals	12/31/2020	06/30/2021
All Non-exempt NA/CA renewals	01/31/2021	07/31/2021
All Non-exempt NA/CA renewals	02/28/2021	08/31/2021
All Non-exempt NA/CA renewals	03/31/2021	09/30/2021
All Non-exempt NA/CA renewals	04/30/2021	10/31/2021
Any Non-exempt NA/CA renewal not already extended	05/31/2021	11/30/2021
Any Non-exempt NA/CA renewal not already extended	06/30/2021	12/31/2021

Cases closed or denied for failure to provide information for an 11/2020 renewal will be reviewed for potential reopening and extension.

FAA Systems is mailing the Change to Certification Period (X049) notice to budgetary units affected by this change. The X049 informs participants that their benefits will be extended for six additional months.

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## IMPORTANT

When a late renewal is pending for 10/2020, the renewal process must be completed. These cases will not receive an extension.

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### Exception to the 11/2020 Renewal Extension:

The following NA/CA cases are exempt from the renewal extension process:

- Transitional Benefit Assistance (TBA)
- Grant Diversion (GD)
- Refugee Cash Assistance (RCA)
- Hopi Tribal TANF
- Salt River Pima-Maricopa Indian Community (SRP-MIC) Tribal TANF
- Pascua Yaqui Tribal TANF

Note: The decision to extend the Pascua Yaqui Tribal TANF renewals for 11/2020 is still pending approval by the tribe. Workers will be informed when a decision is made.

Effective immediately, when contacted by a client regarding a 11/2020 renewal application or interview, determine whether the client has an exception to the renewal extension. When the client has an exception to the renewal extension, complete the renewal process.

When the client does not have an exception to the renewal extension, complete the following:

- Do not register an application
- Do not conduct an interview
- Do not update the INDA screen.
- Inform the client of the following:

“FAA received approval to extend certain Nutrition Assistance and Cash Assistance certification periods for six months beginning with 11/2020 renewals. Your case is eligible for an extension. You do not need to complete an interview at this time. You will receive a notice informing you of the six-month extension. You will also receive a notice when the extension has expired, and it is time to submit an application to renew your benefits.”

Please contact the FAA Policy Support Team by phone at (602) 774-5523 or by e-mail at [FAAPolicyMgmt@azdes.gov](mailto:FAAPolicyMgmt@azdes.gov) with any questions or concerns regarding this broadcast.

Please consider the environment before printing this broadcast.

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