

Urgent Bulletin

Arizona Department of Economic Security
Arizona Health Care Cost Containment System

Confirmation of Signed PRA at CA Renewal

08/26/2020

Program Impact: Cash Assistance

This Urgent Bulletin is being issued to inform staff that all CA applications approved during the suspension of the Personal Responsibility Agreement (PRA) requirement must have a signed PRA in the case file prior to approving a renewal of benefits.

The requirement for customers to sign and comply with the PRA was suspended for the months of April, May, and June 2020. The PRA requirement has been reinstated effective for all CA applications registered on or after July 1, 2020.

Staff are required to complete a thorough review of the case file for all CA renewal applications received between now and November 2020 to verify that there is a signed PRA on file. When no signed PRA is found in the case file, the participant must sign and comply with the PRA before their CA renewal can be approved.

NOTE CA Jobs compliance remains suspended until further notice.

For additional instructions related to CA renewal procedures, please refer to policy FAA5.D08A in the Cash and Nutrition Assistance Policy (CNAP) Manual.

Please contact the FAA Policy Support Team by phone at **(602) 774-5523** or by e-mail at **FAAPolicyMgmt@azdes.gov** with any questions or concerns regarding this broadcast.

Please consider the environment before printing this broadcast.

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