

# Urgent Bulletin

Arizona Department of Economic Security  
Arizona Health Care Cost Containment System

## Refugee Cash Assistance (RCA) Time Limit Extension

06/01/2020

Program Impact: CA-RCA Only

This Urgent Bulletin is being issued to inform staff that effective 04/24/2020 the Refugee Cash Assistance (RCA) eligibility period was extended to 18 months. The extension is not to exceed eligibility through 09/30/2020 for clients arriving after 04/01/2019.

The RCA Time Limit Extension Waiver has been approved by the Office of Refugee Resettlement (ORR) pursuant to ORR Policy Letter 20-03, COVID-19 Extended Assistance for ORR Populations. The approved waiver only applies to time limit eligibility. Other eligibility criteria remain the same.

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### IMPORTANT

All RCA cases are processed only by the FAA Refugee Units  
(Site Codes 169C and 285C)

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RCA cases that were closed due to receiving maximum months of benefits between April and May of 2020 will be re-opened and extended through 09/30/2020. The FAA Refugee Unit and FAA Systems are working together to re-open these cases and automatically extend the eligibility for each case through 09/30/2020.

Clients in RCA cases closed between April 2019 through March 2020 will be notified through the R075 Notice about the opportunity to reapply to have their eligibility re-evaluated. Once it is determined that eligibility is met, the RCA approval period will be extended to 09/30/2020.

When a refugee related application is received in an FAA office other than a specified FAA Refugee Unit or through HEAplus, transfer the application to the appropriate FAA Refugee Unit within one workday and complete one of the following:

- Upload paper applications into OnBase and notify the FAA Refugee Unit via email to [faarefugeunit@azdes.gov](mailto:faarefugeunit@azdes.gov)
- Fax paper applications to (623) 931-5676

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- Transfer on CARC to one of the following:  
RCA applications received in Pima County to site 285  
RCA applications received in all other counties to site 169 when the case is already keyed

**NOTE:** When an RCA application is received without a referral from a Voluntary Agency (VOLAG), the FAA Refugee Unit worker notifies the appropriate VOLAG during the application process.

Please contact the FAA Policy Support Team by phone at **(602) 774-5523** or by e-mail at **FAAPolicyMgmt@azdes.gov** with any questions or concerns regarding this broadcast.

**Please consider the environment before printing this broadcast.**

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