

Online Purchasing Pilot

04/30/2020

Program Impact: CA and NA

This Urgent Bulletin is being issued to inform staff that the USDA Food and Nutrition Service authorized Arizona to participate in the Supplemental Nutrition Assistance Program (SNAP) Online Purchasing Pilot. NA participants will be able to make online purchases for grocery items with authorized SNAP retailers. In addition, the state of Arizona has approved Cash Assistance EBT card holders to use their benefits to make purchases online.

During the COVID-19 pandemic, the ability for vulnerable populations to purchase nutritious foods online will help support the necessary social distancing to help keep families healthy and safe.

DES coordinated with Walmart and Amazon to enable online SNAP purchases. In addition, Arizona is actively working to expand the number of stores that accept EBT online in the future. Once authorized SNAP retailers are EBT-enabled for online transactions. Participants will see an "EBT" icon on the retailer's website. After selecting an EBT-enabled store the participant can add their EBT card in the Payment Method.

NOTE NA EBT benefits cannot be used to pay for delivery fees.

Beginning April 30, 2020, Walmart will be piloting online grocery purchases through SNAP for pickup and delivery at the following locations:

- 2020 N. 75th Ave., Phoenix, AZ 85035
- 1060 S. Watson Rd., Buckeye, AZ 85326

Beginning May 5, 2020, Walmart will expand online grocery purchases to all Arizona locations. See store details for pickup and delivery options.

Beginning April 30, 2020, Amazon will offer online grocery purchases across the state through:

- Amazon Grocery
- Amazon Pantry
- Amazon Fresh (where available)

Although Whole Foods is available online through Amazon, the EBT card cannot be used for online grocery purchases from Whole Foods.

Please contact the FAA Policy Support Team by phone at (602) 774-5523 or by e-mail at FAAPolicyMgmt@azdes.gov with any questions or concerns regarding this broadcast. Please consider the environment before printing this broadcast.

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