

Urgent Bulletin

Arizona Department of Economic Security
Arizona Health Care Cost Containment System

P-EBT Cards

04/19/2021

This Urgent Bulletin is being issued to inform staff that the August issuance of P-EBT benefits to school-aged children began 04/17/2021. The payments are staggered over 13 days based on the last name of the NA or P-EBT case. September issuance begins 04/19/2021 and follows the same 13-day stagger schedule (A-F for September is paid 04/19/2021). October and November P-EBT benefits will be issued later in the month of April. (See <https://des.az.gov/p-ebt-benefit-information> for issuance dates.)

Participants may not receive their mailed P-EBT cards for up to three weeks from the benefit issuance date. For that reason, staff must provide an Over the Counter (OTC) EBT card to anyone that comes into the office to get a P-EBT card. An urgent need is no longer required.

When discussing P-EBT cards with participants, please remind them not to discard their P-EBT card when it has a zero balance and to keep it in a safe place. Additional P-EBT benefits will be placed on that same card and a replacement fee is applied when replacement cards are provided.

As a reminder, the information for P-EBT cases was provided by the Arizona Department of Education (ADE). To locate the P-EBT participant in AZTECS, use the child's last name, date of birth, or any available information the guardian/parent provides. A Social Security Number (SSN) search may not be productive because SSNs were not provided with each child on the ADE list. For additional information about identifying P-EBT benefits and cases in AZTECS, see the [What's Changed page for 04/19/2021](#) in the Cash and Nutrition Assistance Policy (CNAP) Manual.

Please contact the FAA Policy Support Team by phone at (602) 774-5523 or by e-mail at FAAPolicyMgmt@azdes.gov with any questions or concerns regarding this broadcast.

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