

.01 State Assistance Processing Time Frames - GA Time Frames - Delay is the Fault of the Participant

When the participant's refusal or failure to cooperate results in a delay in processing, deny the application. The following apply:

- The participant must have been informed of their [cooperation requirements](#).
- Ensure that the participant is given ten days to provide information.

NOTE There is no requirement to wait until the 60th day following the application date to deny the application.

- When the participant is unable to obtain necessary information, provide assistance when they request it.