

.01 GA SSN Requirement - Unverified SSN

When an SSN was provided in the past, and displays as I (Invalid) on CLIS or CLPR, follow the procedures for [Unverified SSN](#) to verify the SSN.

EXCEPTION

When the participant fails to comply with the procedures in Unverified SSNS, the following apply:

- When the participant does not respond to the ten day notice, close the GA case. Send the PI an [NOAA](#).

The participant may claim that they are unable to provide the requested verification within the ten day period, or not at all. In this situation, the following apply:

- The participant must verify the reason they are unable to provide the requested verification.

Document the reason in the case file.

When the verification establishes that the participant is unable to cooperate do not deny or stop benefits. Refer the participant to SSA. (See [Referral for SSN](#))

Send the PI the appropriate denial or ten day adverse action notice.