06   EBT Card Inquiry (EBCI) - Overview

<u>REVISION 01</u>
(07/01/07 - 09/30/07)

EBCI is used to inquire on a QUEST card. Key the PAN from a QUEST card in the CARD NUMBER field on EBCI. Press ENTER. EBCI displays the following information regarding the Primary Payee and the current status of their QUEST card:

- QUEST card status

- Number of failed attempts at entering correct PIN

- QUEST card issuance date

- Number of cards connected to the AZTECS case

- PAN of previously issued card

- AZTECS case name and number

EBCI can be used to find AZTECS case numbers of payees who have their Quest card, but do not know their case number.