

## **J EBT Benefit Issuance and Availability - Same Day Availability**

Immediate access to benefits may be requested when benefits cannot be available to the participant as follows:

- CA benefits by the 45th calendar day
- Expedited NA benefits by the seventh calendar day
- Non-expedited NA benefits by the 30th calendar day
- ST benefits by the appropriate calendar day

The local office Supervisor e-mails the request for immediate access to benefits to the [FAA Customer Service Unit](#). The EBT Emergency Benefits/Cancellation of Benefits (FAA-1003A) e-form must be attached to the FAA Customer e-mail request.

The FAA Customer Service Unit keys the request on the applicable issuance screens (FIWI, FSMI, STFW). Benefits are available for immediate access when processing the applicable FIWI, FSMI, and STFW screens.