

## A EBT QUEST Card - Mailed Out Issuance

**REVISION 03**  
(01/01/08 – 03/31/08)

At the interview inform the participant that their EBT QUEST card will be embossed with their name and issued by mail.

The QUEST card is mailed to the **PI**'s mailing address. Inform the participant they will receive their mailed QUEST card no later than five [workdays\(g\)](#) from the date of interview.

### **NA EXCEPTION**

All applicants who are screened as NA Expedite or meet the limited emergency criteria **MUST** have their QUEST card issued Over-The-Counter (OTC) when they do not already have an EBT card. (See [EBT Card Issuance Over-The-Counter \(OTC\)](#))

Inform the participant of the available **PIN** selection options. (See [EBT PIN Selection](#))