

D AFIP Imaging Exceptions - Report of Investigation (ROI)

When a [Report of Investigation](#) (ROI) is received at the local office for an active case, assign the ROI through the [Automated Change Tracking System](#) (ACTS) using the OS assignment code. This code allows the local office ten days to complete any action required. When the case is pending, forward the ROI to the caseworker upon receipt. Complete the following:

- Deny or stop benefits using the FM Denial or Closure Reason Code allowing for [NOAA](#).
- Send the [C230 notice](#).

Refer a case for [overpayment](#) when a potential overpayment has occurred.

Respond back to OSI using the Case Action Report (OSI-002) E-Form following the case action.