

## 09 **Program Information**

FAA must provide program information through such means as the following:

- Publications, including, but not limited to, the following:
  - AHCCCS Marketing Material
  - Notice content
  - Notice inserts
  - Pamphlets and flyers
  - [Mandatory](#) and [Optional Posters](#)
  - Downloadable and printable forms and pamphlets from the [FAA Web Site](#)
- Broadcasts
- Telephone hotlines
- Radio and television
- Personal contact

### **WARNING**

Providing program information is mandatory in the following situations:

- [Ending the Interview](#)
- Eligibility DETERMINATION (See [NORE](#))
- Displaying [mandatory posters](#)
- State declared disasters (See [NA Disaster Plan](#))
- To meet the minimum [NA program information requirements](#)
- Changes in program policy due to changes in the law
- Upon request

ONLY the information listed in this section of policy is displayed in the local office or shared with the applicant or participant, unless instruction is issued by the [Policy Support Team](#).