.03 Acting on OSI/AOPI Reports of Investigation - Violations Found

When the Violations Found box is checked or indicated on the Report of Investigation (ROI), determine whether additional mandatory verification is needed.

(See Information Needed for policy on requesting required verification)

When the ROI is returned on a pending case and additional information is NOT needed, complete the eligibility determination. Review all information and verification provided by the participant or the investigators and determine its impact on the determination.

When the ROI is returned on an ACTIVE case and additional information is NOT needed, take appropriate action to complete any necessary changes. For instructions on processing changes see the following:

- Effecting changes (simplified reporting)

- Effecting changes (standard reporting)

Send the C023 with any adverse action.

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WARNING

When a change results in a negative action supervisor approval is required prior to taking the action and sending the C023.

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Notify the investigator, via interoffice mail, of the eligibility determination based on the investigation findings, using one of the following:

- Case Action Report (OSI-002) form for investigations completed by Office of Special Investigation (OSI).

- Pre-Determination Quality Control (AFPU) Determination Authorization (FAA-1182) form for investigations completed by AHCCCS Office of Program Integrity (AOPI).