.04 PDQC Findings

REVISION 01 (07/01/07 - 09/30/07)

When a PDQC investigation is completed, one or more of following findings are returned:

Findings for budgetary unit are as follows:

Budgetary unit questionable:

 The number of participants reported on the application does not match what is observed at the residential address.

Inaccurate budgetary unit:

 Individual is not reported on the application or at the interview who should be included in the budgetary unit or a participant reported on the application or at the interview is not living in the home.

Unidentified male in the home:

 Unreported male living in the home and relationship is not established.

Unreported parent in the home:

 Absent parent of one of the participants is living in the home.

Unreported spouse or significant other in the home:

- Legal spouse or parent of the child in common living in the home.
- Findings for logic of lifestyle are as follows:

Possible Expenses Exceed Income (EEI)

 A budgetary unit's expenses are potentially more than their reported gross income.

Expenses exceed income:

- A budgetary units expenses are more than their reported income.
- Findings for income are as follows:

Possible unreported income:

Potential income information obtained during investigation.

Unreported income:

- A participant or knowledgeable source states that a participant receives income not reported on the application or at interview.
- Findings for residency are as follows:

Not an Arizona resident:

 A participant or knowledgeable source states that a participant does not live in Arizona.

Arizona residency questionable:

- Participant claims to be an Arizona resident and information was not provided to establish residency. (See <u>Verification of AZ Residency</u>)
- Findings for residential address are as follows:

Address does not exist:

 The residential address is not in the number sequence for the street.

Address questionable:

• There is nothing or little to support that the participant lives at the residential address.

Known but not at address:

 An occupant or knowledgeable source knows the participant and states the participant does not live at the residential address.

Not known at address:

 An occupant or knowledgeable source does not know the participant.

Unable to locate address:

 Cannot locate the address; however, a street atlas or other verification shows the address does exist.

Vacant address of record:

- The residential address is a vacant home, vacant business or is not a home.
- Findings for resources are as follows:

Possible unreported resources:

Resources observed that may belong to a participant.

Unreported resources:

FAA2.Q MA Group Hospital and Benefit Information (MAGH): 03 Hospitalized Applicants: N AHCCCS Predetermination Quality Control (PDQC) Process: .04 PDQC Findings

- A participant or knowledgeable source states that a participant owns resources not reported on the application or at interview.
- Findings for <u>Third Party Liability</u> (TPL) are as follows:

Unreported third party liability:

- TPL information obtained during investigation.
- Findings for other names are as follows:

Uses other names:

 A participant or knowledgeable source states that a participant is known by and uses another name.

Possibly uses other names:

- Information is received that the participant may be using another name.
- Inconclusive findings:

No contact made:

 Unable to make contact with the participant, occupant, or a knowledgeable source, regarding the participant's circumstances, at the residential address, neighboring addresses, or the leasing office.

Source not knowledgeable:

 Contact is made at the residential address, neighboring address, or leasing office and the individual does not have knowledge of the participant's circumstances.

Inconclusive uncooperative source:

 A knowledgeable source, not a relative or occupant, who may know the participant and refuses to cooperate.

- Uncooperative knowledgeable source:
 - A relative or occupant who knows the participant and refuses to cooperate.

NOTE This finding is returned only in addition to another finding.

WARNING

An outstanding discrepancy must be resolved when either of the following apply:

- PDQC is not able to make a contact
- The source that PDQC has contacted is not knowledgeable
 (See Questionable Information and Verification process)
 - No discrepancies