

## I QC Protests - Overview

When designated staff disagree with the findings noted on the QC-100, a protest is filed. Protests apply to the following:

- [QC agency error](#)
- [QC participant error](#)
- [QC negative](#)
- Untimely processing of NA applications

The following staff may file a protest when they disagree with the findings noted on the QC-100:

- Field Operations Manager
- Program Manager
- Region designated field representative
- Local Office Manager (LOM)
- Policy Support Team (PST) manager

Policy and procedures regarding QC protests are outlined as follows:

- [QC Protest, Filing Procedures](#)
- [QC Protest Decision](#)
- [QC Protest Process for MA](#)