.02 Local Office Hearing Request Procedures - Notifying the Office of Appeals

REVISION 07 (01/01/09 – 03/31/09)

Send the Fair Hearing Request Notification Outlook E-Form to the Office of Appeals within two workdays(g) from receipt of the hearing request. (See Outlook E-Forms)

Include the following information on the Fair Hearing Request Notification Outlook E-Form:

- Appellant's name (Last, First)
- Appellant's current address
- Appellant's Social Security Number
- Appellant's case number
- Representative's name (when applicable)
- Representative's current address
- Local office site code which completed the e-form
- PCN(g) of the EI that completed the e-form
- Application date
- Date of decision notice on which the request is filed
- Date the hearing request was filed
- Date FAA received the hearing request
- Effective date of adverse action
- Programs for which the hearing is requested
- Medical Assistance, as follows:
 Indicate the MA category from the CAT field on CLPR.
 Indicate a Hospital Code when the participant was a hospitalized participant.

 Reason for the request that includes, but is not limited to, the following:

Denial (indicate specific program or ALL) or Closure Reason Code used to deny the application

Overpayment of benefits

Months

Amount

Withholding

FAA inaction

Replacement of benefits

Benefits stopped (indicate specific program or ALL)

- Special requirements, such as whether an interpreter is needed, the language spoken, and whether an alternative form of communication is needed. The Office of Appeals is responsible for obtaining interpreters when needed.
- Comments, including, but not limited to, the following:

Any pertinent information not already keyed

Explanation of multiple request reasons by program

EXCEPTION

For MA fair hearings, include the following:

- Multiple MA categories in one case.
- When the appeal is from a participant that was treated and released.

When the request involves an overpayment issue, send the following to OARC site code within two workdays of receipt:

- Copy of the hearing request.
- The envelope in which it was mailed.
- The Fair Hearing Request Notification Outlook E-Form.

Place a copy of the Fair Hearing Request (FA-100) form in the <u>case file(g)</u> and send it to the appropriate <u>hearing contact</u>. The Office of Appeals schedules the hearing and notifies all interested parties of the date, time, and location of the hearing.

NOTE The Office of Appeals notifies the local office when additional information regarding the hearing request is needed.