

.07 Methods of NA Overpayment Collection - Renegotiation of Repayment

Renegotiation of the repayment schedule can be arranged by the [Office of Accounts Receivable and Collections](#) (OARC) or at the household's request when any of the following occur:

- A change in household circumstance would result in a hardship should the prior agreement be upheld.
- The household's resources or income have increased so that the household can afford higher payments.
- The amount of cash payment is less than what would be withheld by recoupment.