

A Overpayment Unit Responsibilities – NA Waiver of Overpayment

REVISION 46
(01/01/18 - 12/31/18)

Waiver of an NA Overpayment (OP) occurs when an OP is not written and pursued for recoupment. The OP is waived by the OP writer when all of the following occur:

- The claim is \$300 or less.
- The case is closed
- The claim was not discovered in a Quality Control (QC) review

Overpayment claims must be written and pursued for recoupment in any of the following cases:

- The claim is more than \$300
- The case is in open status
- The claim was discovered during a QC review

The overpayment writer is not required to complete a Report of CA/NA Overpayment (FAA-0529A) form for a waived NA overpayment. The overpayment writer takes the following actions when an NA overpayment referral that can be waived is submitted:

- Complete Part II of the Potential Overpayment (OP) Referral (FAA-0526A) form.
- Check the box labeled NO OP on the FAA-0526A and use appropriate documentation to substantiate the decision.
- Document the case file the No Overpayment Established (NOPED) reason and key Overpayment Tracker (OVTR) screens.

EXCEPTION

A waiver of an overpayment does not apply to Cash Assistance.

NOTE Once an NA overpayment is waived, the overpayment is not pursued at a later date for any reason.