

C Determination of Underpayment

[REVISION 38](#)

(10/01/15 - 11/30/15)

Underpayments are considered to have occurred in the following situations:

- [Supplemental Benefits](#)

The budgetary unit was issued benefits for a specific month and is eligible for an additional amount of benefits in a month that they already received.

- [Restored Benefits](#)

When a budgetary unit was not issued any benefits for a month that they were entitled to.

When a new or renewal application was denied in error the following apply:

- The budgetary unit must be advised of its possible entitlement to lost benefits. When applicable send the [F011 or A011 notice](#) to request any additional information needed to complete the case.
- Reopen the case, on **REPT**, and redetermine eligibility when it is discovered that the budgetary unit was denied the first month, but remained eligible in the second month. (See [NA First Month Eligibility](#))

When a class action or other court suit orders the restoration of lost benefits.