

.01 Determination of Underpayment - FAA Caused Error

Underpayments are considered to have occurred due to an FAA caused error in the following situations:

- The local office failed to allow the budgetary unit the required time to verify an expense and benefits were reduced as a result.
- FAA failed to take action within the proper time frame on a reported change that would have increased the budgetary unit's benefit amount.
- FAA incorrectly stopped or denied benefits.
- The EI incorrectly calculated the benefits.
- A [disqualification period](#) for an [Intentional Program Violation \(IPV\)](#) was reversed by a court of law.
- A [fair hearing](#) decision in favor of the participant requires supplemental payments or restored NA benefits.

CA EXCEPTION

For CA, SSA or UI, confirm that they have recovered an overpayment amount and the benefits were decreased based on the higher amount initially received.