

09 Receipt of Benefits in More Than One Case or From Another State

REVISION 47
(01/01/19 - 12/31/19)

A participant may not receive CA in Arizona in more than one AZTECS case at a time.

NOTE When a participant is receiving or has been receiving benefits from another state, they are potentially eligible to receive CA in Arizona when they meet the [residency requirements](#). Budget the out-of-state assistance appropriately. (See [Unearned Income - Assistance Payments from Another State](#))

A participant may not receive NA in Arizona in the same month when any of the following occur:

- NA is received in another case
- NA is received in another state
- [Food Distribution Program on Indian Reservations](#) (FDPIR) benefits are received

Key OU in the PT field on SEPA.

NOTE Participants may receive benefits from [The Emergency Food Assistance Program \(TEFAP\)](#) and the [Commodity Supplemental Food Program \(CSFP\)](#) while receiving NA benefits.

A participant living in a [domestic violence emergency shelter](#) is potentially eligible for NA in the same month when they meet both of the following:

- The participant receives benefits in an NA budgetary unit with the individual who abused them.
- The participant is applying without the individual that abused them. (See [SH Participation Code – NA](#))

When a participant moves to Arizona and has received CA or NA benefits in another state within three months prior to the date of application, complete the following:

- For States that prefer to receive requests for verification through email or fax, complete the Verification of Out-of-State Benefits (FAA-1475A) form found in the DES Document Center. Send the form through email or fax to the appropriate State Contact using the Fax Cover Sheet (DES-1078A) form. (See [State Contacts](#)).
- Verify that the out-of-state benefits have stopped before authorizing benefits in Arizona.
- Document the case file with the last month that benefits were received and from which state.
- For CA only: Ensure benefits received in another state after September 2002, are reflected on the CODC screen in AZTECS. (See [Verification of other State LIBL](#))

A Public Assistance State Contacts

[REVISION 47](#)
(01/01/19 - 12/31/19)

Each state provides contact information to verify whether participants received benefits in another state.

NOTE The listing of offices for each state on the Internet is usually broken down by county. When using the web site to find a contact, it's helpful to ask the participant which county they lived in when they were residing in the other state.

[FNS' National Directory of Contacts](#) can be used by workers to find the state contact. This information is for state agency use and cannot be shared with the public.

The National Directory of Contacts from the Food and Nutrition Service (FNS) contains contact information for each of the following states:

- Alabama
- Alaska
- Arizona
- Arkansas
- California

NOTE California has special contact information for each county. See [California's Out of State Contact List](#) (Internal use only)

- Colorado
- Connecticut
- Delaware
- District of Columbia
- Florida
- Georgia
- Guam
- Hawaii
- Idaho
- Illinois
- Indiana
- Iowa
- Kansas
- Kentucky
- Louisiana
- Maine
- Maryland
- Massachusetts
- Michigan
- Minnesota
- Mississippi
- Missouri
- Montana
- Nebraska
- Nevada
- New Hampshire
- New Jersey

NOTE New Jersey has special contact information for each county. See [New Jersey's Out of State Contact List](#) (Internal use only)

- New Mexico
- New York
- North Carolina
- North Dakota
- Ohio

NOTE Ohio has special contact information for each county. See [Ohio's Out of State Inquiry Contact List](#) (Internal use only)

- Oklahoma
- Oregon
- Pennsylvania
- Puerto Rico
- Rhode Island
- South Carolina
- South Dakota
- Tennessee
- Texas
- Utah
- Vermont
- Virginia
- Virgin Islands
- Washington State
- Washington DC

- West Virginia
- Wisconsin
- Wyoming

WARNING

Requests from other states for verification of Arizona benefits are processed by specialized staff. Inform other states that requests for verification of Arizona benefits must be sent to:

- Email: AZStateInquiries@azdes.gov
- Telephone: (602) 771-2047 to leave a message regarding the status of a request

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