H   Unverified SSN

AZTECS generates an alert on EWAL for SSNs that were not verified with the State Verification Exchange System (SVES) process. (See EWAL for the types of alerts that exist for unverified SSNs)

The WTPI selection on ININ displays the information that needs to be corrected. (See WTPI) Complete the following:

- Research and correct the discrepancy when an alert for an active case is received. When the information is updated, a new WTPY request is sent automatically.

- When the new request matches SSA information, WTPI displays within 48 hours that the SSN has been verified.

The problem may not be able to be corrected by a review of AZTECS. When this occurs, review the case file for verification that would explain the problem.

When a case review does not solve the problem, complete the following:

- Send the C011 notice.

- Give the PI ten days to provide the needed information.

- Take the appropriate action when the participant responds within the ten day time period.

- When the participant does not respond to the ten day notice, see SSN Noncompliance.