

## **.05 Verification of Undetermined Quarters**

Undetermined Quarters are indicated on QCIN by the following symbols:

- Z
- #
- -

(See [Quarters of Coverage Pattern Values](#))

When a symbol indicating an undetermined quarter displays, take the following actions:

- Review other records for quarters that may be used (See [Parents' and Spouse's 40 Quarters](#))
- Use undetermined quarters when possible to adjust Quarters of Coverage for eligibility following the procedures outlined in QCIN. (See [Coverage Adjustment](#))
- Refer the applicant to SSA following the procedures outlined in [Approval Pending Verification](#) when undetermined quarters are indicated.