11 *One-e-App Health-e-Arizona Referrals - Overview*

Health-e-Arizona is a web-based application available in the One-e-App software system, and accessible by authorized users through the Internet.

The One-e-App system is used by the following to complete, and electronically send, the Health-e-Arizona referral application for CA, MA, and NA, and accompanying verification to FAA and AHCCCS:

- Community based organizations

- Federally Qualified Health Centers (FQHC)

- Federally Qualified Hospitals (HOFQ)

- Hospitals

- Medical facilities and clinics

- Small businesses (profit and nonprofit)

One-e-App Health-e-Arizona allows FAA to complete the following:

- Electronically receive an on-line official application and accompanying verification documents through the Internet.

- Automatically register new applications through an electronic interface between the One-e-App system and AZTECS.

- Automatically autopopulate AZTECS with the information from new applications through an electronic interface between the One-e-App system and AZTECS.

- Complete a CA and NA eligibility determination after scheduling and completing an interview.

- Complete an MA Only eligibility determination using the Customer Contact process.

- Transmit a disposition of the FAA eligibility determination to the facility through an electronic interface between AZTECS and the One-e-App system.

  NOTE   The applicant's signature on the Health-e-Arizona application is an authorization to share information. (See Health-e-Arizona Declarations)

- Monitor and maintain the local office's assignment workload within the One-e-App system.