

07 NA Participant Complies in the Second 30 Day Period - Overview

The NA application may have been denied during the first 30 calendar day period for either of the following:

- Failure to provide verification
- Failure to complete the interview

When this occurs and the NA participant complies within the second 30 day period, a new application is not required. Complete the following:

- Reopen the NA case on REPT. (See [Administrative Corrections](#) to determine the correct REPT Reason Code)
- Prorate the NA benefits. Determine the prorate date based on one of the following denial reasons:
 - Denied for failure to complete the interview process. (See [Reschedule the NA interview](#))
 - Denied for failure to provide required verification. (See [The Date of Compliance](#))
- Document the prorate date on the applicable [documentation forms](#).