E   Benefit Agent Claim Inquiry (BAGI) - Overview

REVISION 25
(07/01/13 – 09/30/13)

BENEFIT AGENT CLAIM INQUIRY (BAGI) displays an indicator when the participant may be receiving out of state Unemployment Insurance (UI).

To inquire on BAGI, complete the following:

- Sign on to AZTECS.

- Key BAGI on the Sign On OK screen. Press ENTER.

- Key the participant's Social Security number (SSN) in the SSN field. Press ENTER.

- Screen print when information is present and place the prints in the appropriate section in the case file.

BAGI does NOT display amounts or frequency of UI payments paid to the participant. For information regarding amounts and frequency, send the Authority to Release Information (FA-059) form, or call the issuing state's UI office when possible.

The state issuing the UI is identified by a code in the LIABLE STATE field on BAGI. (See BAGI State Codes)