

### **13 Benefit Resend - Overview**

BERE is used to replace CA, NA, and ST benefits that need to be reissued due to either of the following:

- Direct deposit rejects
- EBT system error

To reissue CA, NA, or ST benefits, complete the following for each benefit to be replaced:

- Key the applicable case number in the CASE NUMBER field.
- Key the document ID number in the DOCUMENT ID field.
- Key the applicable Program Type Code in the PROGRAM TYPE field.
- Press ENTER.

When BERE is processed, AZTECS completes the following:

- Changes the Document Status Code on the applicable issuance history screen (AFIH, FSIH, STIH) to indicate the document ID number is canceled.
- Assigns a replacement document ID number and reissues the benefit during the next daily issuance.

**NOTE** When the benefit being replaced includes a recoupment, AZTECS cancels the recouped amount. AZTECS assigns a replacement document ID number and reissues the benefit during the next daily issuance.