

## .02 Providing Verification at NA Renewal

Allow the PI at least ten calendar days from the date of the original written request to provide the requested verification, even when this extends beyond the determination time frames. (See [Verification](#))

When the ten calendar day deadline for providing requested verification is one or more [workdays\(g\)](#) before the alphabetical [NA issuance date](#), the following apply:

- Participants who provide the required verification within the ten day deadline must receive benefits by the alphabetical NA issuance date.
- Participants who provide the required verification after the ten day deadline, but by the last day of the NA approval period, are not guaranteed to receive benefits by the alphabetical NA issuance date. Treat the application as an [untimely NA renewal](#).

When the participant does not provide the requested verification, deny timely renewal applications depending on when the ten calendar day deadline ends, as follows:

- When the ten day deadline for providing the requested verification ends one or more workdays before the last day of the NA approval period, deny the application by either of the following:

After the ten day deadline has ended.

By close of business on the workday before the last workday of the NA approval period.

**NOTE** NA may be closed after the ten day deadline has ended, and the participant provides the requested verification before close of business on the day before the last workday of the NA approval period. When this occurs, reopen the case on REPT.

- When the deadline for providing requested information is on or after the last day of the NA approval period, deny the application the day following the due date.