

## .01 Release of Confidential Information – No Permission Needed

**REVISION 19**  
(01/01/12 - 03/31/12)

Confidential information, relating to the eligibility for public assistance programs, can be released without the PI's permission to the following:

- FAA and its employees for an official business reason

### WARNING

Do not release information on a case to an FAA employee with a known [conflict of interest](#) on that case unless they are an appointed [representative](#). Report any [suspicious or potentially fraudulent activity](#) immediately.

- Social Security Administration (SSA) employees
- [Public assistance agencies from other states](#)
- Division of Child Support Services (DCSS) or its legal counsel
- Arizona Attorney General's office
- Any federal or federally assisted program that provides assistance or services directly to people based on their need
- Arizona Health Care Cost Containment System (AHCCCS) for purposes of providing medical services (enrolling in a health plan or obtaining medical services)
- AHCCCS and FAA approved health care providers for purposes of completing the provider referral process
- Health-e-Arizona Plus Subscriber Organization Application Assistors and their Supervisors
- A hospital or its representative when an Authorization to Share Information form (FAA-1145A) or the signed Release of Information to Hospitals/Organizations/Agencies section of the FAA-0001-H is completed
- Schools that have an intergovernmental agreement, or school personnel verifying eligibility for breakfast, lunch, or special milk programs
- Federal auditors from any of the federal assistance programs that have legal permission to audit FAA cases

- Department of Child Safety (DCS), when requesting information for a case that may have known or suspected abuse
- Department of Child Safety (DCS), when requesting information related to Foster Care or Adoptions
- The Internal Revenue Service (IRS) may only be given information for children who may be receiving CA when working on claims made by absent parents (AP)
- Office of Accounts Receivable (OARC)
- State and federal employment security agencies, when requesting information for purposes of potential work program participation and claiming the Work Opportunity Tax Credit (WOTC)
- Employers may only be given information regarding receipt of CA for purposes of claiming the Targeted Job Tax Credit under Public Law (PL) 94 12

#### **EXCEPTION**

Appeals documents and the status of actions taken specific to the hearing decision may only be released to any of the following:

- PI(g) or their representative (See Participant Review of Case Information)
- Appellant(g)
- Appellant's representative or legal counsel

Do not release OSI information obtained from the AFTS System.

Do not release medical information without authorization from the physician and the participant.