

FAA5.X Eligibility Worker Alerts (EWAL EWAD)

01 *AZTECS Generated Alerts*

AZTECS generated alerts are produced by AZTECS to warn of circumstances that may affect case eligibility or benefit level. When AZTECS generates an alert, it also enters a date in the DUE DATE field.

Take action on each alert prior to the specified due date. Normal alert working time is 14 days, although some types of alerts have different working times. AZTECS generates the alert on a date selected to allow the specified working time before the due date.

AZTECS generates many different alerts messages. They are listed in [Alerts - EWAL](#).

AZTECS automatically clears the following alerts under the specified condition:

- Alerts for [pending verification](#) when the receipt of verification is keyed into AZTECS
- Alerts for [outstanding notices](#) when one of the following occurs:
 - The notice is produced in AZTECS
 - The notice situation is deleted from AZTECS