

What's Changed on 04/05/2021**What's Changed on 04/05/2021**

Change: Reinstatement of the EBT Replacement Card Questionnaire (FAA-1578A) Form

General Information: How to Use Your Arizona EBT Card (FAA-1045A) Pamphlet

General Information: Forms Update

This page notifies staff and the public of changes to the Cash and Nutrition Assistance Policy (CNAP) Manual regarding policy, procedures, and forms. Reminders and general information may also be displayed on this page. Prior What's Changed pages are listed in [FAA6.R01](#) of the CNAP Manual.

The above list summarizes the information on this page. Within the CNAP Manual, each item listed above links to screens below. This page must be discussed during the weekly [policy dissemination](#) in every office which determines eligibility, reviews eligibility, or answers questions regarding eligibility. (Current week's [FAA-1215A](#))

Change: Reinstatement of the EBT Replacement Card Questionnaire (FAA-1578A) Form

EFFECTIVE DATE: When an EBT cardholder contacts FAA in response to the X152 notice on or after 04/05/2021.

This change was made to reinstate the requirement to complete the EBT Replacement Card Questionnaire (FAA-1578A) form.

When an EBT cardholder contacts FAA in response to the Replacement EBT Card Requests-3 or More (X152) notice the procedures outlined in the Cash and Nutrition Assistance Policy (CNAP) Manual at [FAAEBT.A03I](#) must be completed and the EBT Replacement Card Questionnaire (FAA-1578A) form emailed to the Research and Analysis Unit at FAARAMGT@azdes.gov.

Policy reference(s) revised due to this change:

FAAEBT.A03I – [EBT QUEST Card – Excessive Replacement Card Procedures](#)

[Prior Policy](#)

The Urgent Bulletin emailed on 06/16/2020 reminded staff of the deferral of the EBT Replacement Card Questionnaire (FAA-1578A) form until further notice. This change informs staff that the completion of the FAA-1578A form and the excessive EBT card replacement policy has been reinstated. The UB Banner has been removed. (Effective when an EBT cardholder contacts FAA in response to the X152 notice on or after 04/05/2021)

General Information: How to Use Your Arizona EBT Card (FAA-1045A) Pamphlet

The How to Use Your Arizona EBT Card (FAA-1045A) pamphlet has been revised and is now available for ordering. When your order has been received, please destroy previous versions.

The FAA-1045A, FAA-1045A-LP, and FAA-1045A-XLP are now available in the Document Center.

General Information: Forms Update

Changes to Forms – 03/27/2021 through 04/02/2021

As a reminder, it is important not to save documents on your desktop or a folder. It is better to use the form you need directly from the [Document Center](#). Forms are frequently updated and sometimes the current form must be used for programming purposes.

Revised forms:

- Food Distribution/Nutrition Assistance Program Participation (FAA-0559A) form
- Nutrition Assistance (NA) Work Registration Script (FAA-1786A)
- Nutrition Assistance (NA) Work Registration Script (FAA-1786A-S) (Spanish)
- Cash Programs Personal Responsibility Agreement (PRA) (FAA-1523A) form
- Cash Programs Personal Responsibility Agreement (PRA) (FAA-1523A-S) form
- Determination of Primary Wage Earner (PWE) (FAA-0155B) form
- Determination of Primary Wage Earner (PWE) (FAA-0155B-S) form
- Tribal/FAA – Turn Around Document (TAD) (FAA-1125A) form
- Client Educator's Checklist (FAA-1782A) form

Newly created forms:

- No forms were created during the specified period

Revised Marketing Materials (Posters, Pamphlets, Flyers):

- No revisions to marketing materials were made during the specified period