

What's Changed on 06/13/2022

What's Changed on 06/13/2022

[Change: Benefits for Ukrainian Refugees](#)

[General Information: Expiration of the Interview Waiver](#)

[General Information: Forms Update](#)

This page notifies staff and the public of changes to the Cash and Nutrition Assistance Policy (CNAP) Manual regarding policy, procedures, and forms. Reminders and general information may also be displayed on this page. Prior What's Changed pages are listed in [FAA6.R01](#) of the CNAP Manual.

The above list summarizes the information on this page. Within the CNAP Manual, each item listed above links to screens below. This page must be discussed during the weekly [policy dissemination](#) in every office which determines eligibility, reviews eligibility, or answers questions regarding eligibility. ([Current week's FAA-1215A](#))

Change: Benefits for Ukrainian Refugees

EFFECTIVE DATE: For applications received on or after 05/21/2022

The CNAP Manual has been updated with eligibility information for Ukrainian refugees.

Effective 05/21/2022, the Ukrainian Humanitarian Parolees (UHP) and other non-Ukrainian individuals displaced from Ukraine are eligible for NA and CA Benefits without any waiting period when all other eligibility requirements are met. This has been authorized under the Additional Ukraine Supplemental Appropriations Act, 2022 (AUSAA).

The following criteria determine the eligibility period start dates. Once the eligibility period begins, it continues until the end of the individual's parole term:

- The initial date of eligibility is 05/21/2022. When an individual was paroled and entered the U.S. between 02/24/2022, and 05/21/2022, the date of eligibility is 05/21/2022.
- When the date of entry in the U.S. is after 05/21/2022, the date of eligibility is when the date of humanitarian parole was granted.

NOTE These participants are exempt from sponsor deeming requirements.

Due to urgent humanitarian reasons, the Department of Homeland Security (DHS) has paroled the following individuals into the U.S. between 02/24/2022, and 09/30/2023:

- Ukrainian citizens or nationals, also known as UHP, who received humanitarian parole status by DHS.
- Other non-Ukrainian individuals in response to their displacement from Ukraine and entry into the U.S.

- A spouse or child of an UHP or non-Ukrainian individual who is paroled into the U.S. after 09/30/2023.
- A parent, legal guardian, or primary caregiver of an unaccompanied refugee minor or an unaccompanied child who is paroled into the U.S. after 09/30/2023.

Ukrainian refugees can present any of the following documents as proof of their immigration status:

- Ukrainian citizen or national with the UHP status
 - Form I-94 – with the notation of humanitarian parole (per INA section 212(d)(5) or 8 U.S.C. § 1182(d)(5))
 - Foreign passport with DHS/Center for Border Protection (CBP) admission stamp with the notation of “DT”
 - Foreign passport with DHS/CBP admission stamp with the Uniting for Ukraine or “U4U” notation
 - Foreign passport with DHS/CBP admission stamp with Ukrainian Humanitarian Parolee or “UHP” notation
 - Form I-765 - Employment Authorization Document (EAD) receipt notice with code C11
 - Form I-766 - Employment Authorization Document (EAD) with code C11
- A non-Ukrainian individual who last habitually resided in Ukraine and received humanitarian parole classification by DHS
 - Any one of the forms or stamps listed above for UHPs and documentation of last habitual residence in Ukraine. Acceptable documentation indicating last habitual residency in Ukraine includes an original Ukrainian government-issued document, such as a current driver’s license or identification card.

An FAA application of a Ukrainian refugee may be turned in using any of the following methods:

- In person at any FAA office
- By mail
- By fax
- Online through Health-e-Arizona Plus (HEAplus)
- Over the phone by calling the centralized Customer Support Center for HEAplus, AHCCCS, and FAA at 1-855-432-7587
- Online through My Family Benefits (MFB)

When it is discovered that an application of a Ukrainian refugee is submitted through any of the above methods, transfer the application to the appropriate FAA Refugee office within one workday(g) by completing one of the following:

- Notify the FAA Refugee office via an email at FAARefugeUnit@azdes.gov
- Upload the paper application to OnBase
- Fax the paper application to (623) 931-5676

NOTE When faxing documents containing confidential information use the Fax Cover Sheet (DES-1078A) form.

- Change the site code on the CARC screen in AZTECS to one of the following when the case is already registered:
 - 285 - Applications received in Pima County
 - 169 - Applications received in all other counties

Designated FAA Refugee offices process and track the refugee cases during their first 12 months in the U.S. FAA Refugee office staff refer these cases to the Refugee Resettlement Program (RRP) when needed as the refugees may qualify for potential RRP benefits.

After the first 12 months are completed, these cases must be processed at any FAA office.

Policy reference(s) revised due to this change:

FAA2.K08A.11 – [Ukrainian Refugees](#)

New Policy

Added a new policy for Ukrainian refugees who are approved for NA and CA under the Additional Ukraine Supplemental Appropriations Act, 2022 (AUSAA). (For applications received on or after 05/21/2022)

FAA2.K09 – [Refugee Resettlement Program \(RRP\)](#)

[Prior Policy](#)

Added a new bullet for Ukrainian Refugees. (For applications received on or after 05/21/2022)

General Information: Expiration of the Interview Waiver

The Interview Waiver expires close of business on 06/30/2022. To ensure applicants, who submitted their applications prior to the expiration of the interview waiver, are afforded the opportunity of “no interview”, FAA staff are reminded to register applications no later than the next workday after the applications are submitted.

The following notices are active as of 07/01/2022:

- X902 Appt Notice
- X904 FAA Benefits Team Appt

To facilitate the transition back to the interview requirements, FAA staff are encouraged to review the following CNAP policy references:

- FAA2.B01 Interview Requirements
- FAA2.B02 Missed Interviews
- FAA2.B03 Conducting the Interview

Additional information will be provided in the next two weeks.

General Information: Forms Update

Changes to Forms – 06/04/2022 through 06/10/2022

As a reminder, it is important not to save documents on your desktop or a folder. It is better to use the form you need directly from the [Document Center](#). Forms are frequently updated and sometimes the current form must be used for programming purposes.

Revised forms:

- No forms were revised during the specified period

Newly created forms:

- No forms were created during the specified period

Revised Marketing Materials (Posters, Pamphlets, Flyers):

- No revisions to marketing materials were made during the specified period

New Marketing Materials (Posters, Pamphlets, Flyers):

- No new marketing materials were created during the specified period

Forms Archived from the Document Center

- No forms were archived from the Document Center