

**What's Changed on 04/18/2022**

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[Change: Retail Grocery Stores Offering Online Purchasing](#)

[Change: Homeless Living Arrangements Verification](#)

[Reminder: Nutrition Assistance Emergency Allotments End](#)

[General Information: Forms Update](#)

This page notifies staff and the public of changes to the Cash and Nutrition Assistance Policy (CNAP) Manual regarding policy, procedures, and forms. Reminders and general information may also be displayed on this page. Prior What's Changed pages are listed in [FAA6.R01](#) of the CNAP Manual.

The above list summarizes the information on this page. Within the CNAP Manual, each item listed above links to screens below. This page must be discussed during the weekly [policy dissemination](#) in every office which determines eligibility, reviews eligibility, or answers questions regarding eligibility. ([Current week's FAA-1215A](#))

### **Change: Retail Grocery Stores Offering Online Purchasing**

EFFECTIVE DATE: This has been added in the CNAP Manual effective on or after 04/18/2022

The following retail grocers now offer online purchasing using a QUEST EBT card:

- AJ's Fine Foods at <https://www.ajsfinefoods.com/>
- Bashas at <https://www.instacart.com/bashas/>
- Eddie's Country Store at <https://www.instacart.com/eddies-country-store/>
- Food City at <https://www.foodcity.com/gocart/>

ALDI, Amazon, Walmart, and Sam's Club continue to offer online purchases using the QUEST EBT card. (See [FAA Pilot Programs Definition](#))

Based on availability, certain grocery store customers may have the following options:

- Pick up the items ordered at the store
- Have the items delivered to a specific address provided by the participant

Not all grocery stores offer the delivery option, or they may not be able to deliver to a specific address. Participants should contact the store for the options available, including delivery cost options.

NOTE NA benefits cannot be used to pay for delivery fees. CA participants may use their CA EBT Account to pay for fees.

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**Policy reference(s) revised due to this change:**

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**FAA6.Q01F.01 – [FAA Pilot Programs Definition](#)**

Added additional retailers that offer online shopping with EBT benefits. (This has been added in the CNAP Manual effective on or after 04/18/2022)

**Change: Homeless Living Arrangements Verification**

EFFECTIVE DATE: With all applications received on or after 04/18/2022

This change was made to further clarify when verification of living arrangements of a homeless budgetary unit may be requested.

For NA, when the homeless budgetary unit is living with others, verify living arrangements when questionable. (See [Providing Verification](#))

NOTE When the homeless budgetary unit does not have a residential address do not request verification of living arrangements, even when questionable.

Do not allow separate budgetary unit status based only on the participant's statement. Certain budgetary units must apply together. See [NA Participation](#) to determine who must be included in the participant's budgetary unit.

When sending a Separate Household Statement (F002) notice, an ACTS Alert is not required.

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**Policy reference(s) revised due to this change:**

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**FAA2.J06E.03 – [Homeless Living Arrangements](#) [Prior Policy](#)**

Revised for clarity and removed the requirement to set an ACTS Alert. (Effective with all applications received on or after 04/18/2022)

**Reminder: Nutrition Assistance Emergency Allotments End**

an [Urgent Bulletin](#) was emailed on 04/08/2022 to inform staff that the Nutrition Assistance (NA) Emergency Allotments will end 05/2022.

Effective for the benefit month of 05/2022 and ongoing, NA benefits will no longer include the additional NA Emergency Allotments. Arizona's State of Emergency Declaration ended 03/30/2022, which means Arizona is no longer approved to issue NA Emergency Allotments to Arizona households. As a result, 04/2022 is the last benefit month of NA Emergency Allotments for Arizona households.

Eligible NA budgetary units have been receiving NA Emergency Allotments in addition to their regular monthly NA benefit amount. This additional allotment was provided to help families with temporary food needs during the Public Health Emergency.

When a participant inquires about the NA Emergency Allotments ending, inform them of the reason the allotments have ended. Provide the participant with resources that are available for food assistance.

When reviewing the FSBH screen, the NA Emergency Allotment displays separately from the budgetary unit's regular allotment. The allotment is identified as \*CMAX on FSBH.

AZTECS is sending a mass notice to all affected NA budgetary units. The NA Emergency Allotments End (X603) notice informs the budgetary unit of all of the following:

- Arizona's State of Emergency Declaration has ended 03/30/2022
- The last NA Emergency Allotment that they will receive is 04/2022
- The amount of NA benefits they will receive in 05/2022
- Additional food assistance that may be available
- The right to file an appeal for any reason

When a budgetary unit does not receive the Emergency Allotments for the month of 04/2022, FAA Systems will issue a supplement through an ad hoc job in AZTECS in the month of 05/2022. No action is required by FAA staff.

### **General Information: Forms Update**

Changes to Forms – 04/09/2022 through 04/15/2022

As a reminder, it is important not to save documents on your desktop or a folder. It is better to use the form you need directly from the [Document Center](#). Forms are frequently updated and sometimes the current form must be used for programming purposes.

Revised forms:

- No forms were revised during the specified period

Newly created forms:

- Nutrition Assistance (NA) Authorized Representative Request (FAA-1826A) form (English)
- Nutrition Assistance (NA) Authorized Representative Request (FAA-1826A-S) form (Spanish)

Revised Marketing Materials (Posters, Pamphlets, Flyers):

- No revisions to marketing materials were made during the specified period

Forms Archived from the Document Center

- No forms were archived from the Document Center