

Urgent Bulletin

Arizona Department of Economic Security
Arizona Health Care Cost Containment System

Reinstatement of the Interview, PRA, DCSS and the GD Agreement Requirements 06/29/2020

Program Impact: CA and NA

This Urgent Bulletin is being issued to inform staff that effective with all applications registered on or after 07/01/2020, the requirement to complete an interview is reinstated. The Food and Nutrition Service (FNS) waiver to disregard the requirement for an interview is ending on 06/30/2020.

Applications registered prior to 07/01/2020 will follow the [Case Processing During FNS Interview Waiver Period](#) standard work. All applications registered on or after 07/01/2020 will follow regular processing SW and must complete an interview.

FAA Systems are restarting the Interview Request Notices (X904 and X902) to prevent autofill of the interview completed indicator on the INDA screen.

The Grant Diversion, Personal Responsibility, and DCSS Pre-Approval Cooperation requirements are reinstated as of 07/01/2020. The following must be completed:

DCSS Pre-Approval Cooperation:

Effective 07/01/2020, the DCSS Pre-Approval Cooperation requirement is reinstated. The DCSS pre-approval cooperation interview is conducted virtually. The CNAP Manual has been revised with this information. All new CA participants who are required to cooperate with DCSS must complete this requirement before their benefits can be authorized.

A phone number must be included on the A000 DCSS Requirement notice. Locate the phone number, based on the participant's current residential ZIP Code, on the [DCSS Pre-Approval Cooperation Contact List by ZIP Code](#) (internal use only) in the SharePoint.

Personal Responsibility Agreement (PRA):

The requirement for participants applying for Cash Assistance (CA) to sign and comply with the Personal Responsibility Agreement (PRA) at their first CA application, resumes for all applications registered on or after 07/01/2020.

The CA approval notices have been modified to include this information.

Urgent Bulletin

Arizona Department of Economic Security
Arizona Health Care Cost Containment System

Grant Diversion Process:

All cases approved for Grant Diversion on or after 07/01/2020 will require the signed Grant Diversion Script and Applicant Agreement (FAA-1410) form.

Please contact the FAA Policy Support Team by phone at **(602) 774-5523** or by e-mail at **FAAPolicyMgmt@azdes.gov** with any questions or concerns regarding this broadcast.

Please consider the environment before printing this broadcast.

(20-0556H)