

### **.01 Missed Medical Appointment - New Application**

The participant may not be able to keep a scheduled medical appointment. In this situation, the following apply:

- When the participant contacts the local office by close of business the day of the appointment to reschedule, complete the following:  
Reschedule the appointment.  
When the participant misses the second appointment, deny the application.
- The participant may not contact the local office by close of business the day of the appointment to reschedule. In this situation, deny the application the following work day.