

## **06 EBT 10% Cash Assistance Out of State Usage or In-Person Interviews**

**REVISION 47**  
(01/01/19 - 12/31/19)

When more than 10% of a budgetary unit's Cash Assistance (CA) benefit is used out of state, a review of the case must be completed. CA usage includes all CA purchases and withdrawals made during the prior six months.

On the second [Calendar day\(g\)](#) of each month a report is generated to identify cases that have more than 10% out of state benefit usage in the prior six months.

CA cases identified in the report are sent the EBT Card Out Of State Usage (X058) notice. The notice informs the participant that they must contact the agency to review their out of state (OOS) usage. When the participant does not respond to the X058 notice the CA Closure-10% EBT Out Of State Usage (X048) notice is sent. The X048 notice informs the participant that their case has been closed for failure to contact the agency.

Policy and procedures regarding participants responding to the X048 notice are outlined as follows:

- [CA EBT Out of State Usage - Concierge Staff](#)
- [CA EBT Out of State Usage - Q&A Tracker Staff or In-Person Interviews](#)
- [CA EBT Out of State Usage – All FAA Workers](#)
- [CA EBT Out of State Usage - Specialized Workload](#)