

## C EBT Benefit Issuance and Availability - Canceling Benefits

Cancel Arizona EBT benefits when the Primary Payee moves to and applies for benefits in another state before the date of availability of the Arizona EBT benefits.

NOTE Moving out of state is the ONLY reason a Primary Payee's EBT benefits may be canceled.

EBT benefits are canceled as follows:

- The Supervisor completes the Emergency Benefits/Cancellation Of Benefits (FAA-1003A) e-form.
- The Supervisor sends the request along with the FAA-1003A via e-mail to the [FAA Customer Service Support](#).
- The FAA Customer Service Support cancels the EBT benefits on RERB by keying CA in the ACTION field, and EB in the REASON field.

Benefits can only be canceled AFTER the issuance run date and BEFORE the date the benefits become available. When the date of availability has passed, the following edit message displays:

\*SEVERE\* CANNOT CANCEL, DATE OF AVAILABILITY PAST

When the transmission is successful, **AZTECS** indicates the document status as canceled on the applicable issuance history screens.