FAA6.L Notice List

01 Notice List - Overview

The following notices are sent through AZTECS to participants to inform them of actions taken or information needed:

- Approval Notices
- Automatic Notices
- Change Notices
- Denial or Closure Notices
- Information Notices
- Pending Notices
- Renewal Notices
- Restart Benefits Notices
- Sanction Notices
- Verification Request Notices

NOTE Specific notices mail with inserts.

Notices are listed on the Notice Listing by program and then by notice type.

Notices are retained on the NOHS screen in AZTECS for four months. When notices need to be reviewed that are older than four months, and mailed prior to 11/15/2022, a DARS request must be completed. (See <u>DARS</u> – link for internal use only)

NOTE For all notices mailed on or after 11/15/2022, the content of the notice must be viewed through OnBase.

02 Notice Inserts

AZTECS notices having a Y indicator on the <u>Notice Listing</u> will include a Change Report (FAA-0412A) form when mailed.

Languages other than English or Spanish (ENGL or SPAN) receive the Language Notification Flyer (FAA-1208A).

03 Legal References

Send denial and closure notices with the appropriate legal reference (legal references are from the Code of Federal Regulations (CFR)) and wording. These are based on the actual reason the participant or budgetary unit is not eligible.

Denial or closure notices are based on the denial or closure reason. The following information is automatically included in the notice mailed by AZTECS, based on the <u>Denial Closure Reason Code</u> used:

- The wording (English or Spanish) for the reason
- The legal reference(s)

The list of Legal References identifies the information needed to complete a denial or closure notice for each of the following eligibility requirements:

- Adoption Legal Reference
- Assignment of Support Rights Legal Reference
- Computer Match Legal Reference
- Currently Receiving Legal Reference
- DCSS Cooperation Requirements Legal Reference
- Death Legal Reference
- Expense Verification (Reported Change only) Legal Reference
- Felony Drug Conviction Legal Reference
- Felony Warrant Legal Reference
- Fleeing Felon Legal Reference
- Identity Verification Legal Reference
- Income Exceeds Standard Legal Reference
- Income Verification Legal Reference
- Interview Process Legal Reference
- Lifetime Limit Legal Reference

- Living Arrangements Legal Reference
- Loss of Contact or Returned Mail Legal Reference
- Moved, Location is Unknown Legal Reference
- NA Student Criteria Legal Reference
- No Signature Legal Reference
- Potential Benefits Verification Legal Reference
- Renewal Requirements Not Met Legal Reference
- Residency Legal Reference
- Resides in a Public Institution Legal Reference
- Resides in Jail or Prison Legal Reference
- Resource Transfer Legal Reference
- Resource Verification Legal Reference
- Resources Legal Reference
- Separate Budgetary Unit Legal Reference
- Social Security Number Legal Reference
- TBA Requirements Legal Reference
- Voluntary Withdrawal Legal Reference

AZTECS automatically sends an X denial or closure notice with preprinted legal references in the following situations:

- Interview Process Legal Reference
- Pregnancy Terminates Legal Reference
- Renewal Requirements Not Met Legal Reference

The case must be in the current system month and authorized for AZTECS to send an X closure notice.

When the case is not in the current system month at the time the change occurs, AZTECS does not send the X closure notice. The worker must send the appropriate notice, allowing for one of the following:

- NOAA
- Adequate notice

A Adoption Legal Reference

"The child has been placed for adoption."

"El/la nino/a ha sido entregado para adopcion."

Programs:	CA		
Denial or Closure N	otice:	A200 notice	
Denial Closure Rea	son Code:	AD	400
Policy: Adopt	<u>ion</u>		
Administrative	Federa	l Legal	State Legal
Code	Reference	ce (CFR)	Reference
R6-12-309	45-23	33.10	46-292
	7-27	73.1	

B Assignment of Support Rights Legal Reference

"Refused to assign rights to support."

"Rechazo asignar las derechas de apoyar."

Programs: CA **Denial or Closure Notices:** A200 notice Denial Closure Reason Code: Αl **Assigning Support Rights** Policy: Administrative Federal Legal State Legal Reference (CFR) Reference Code 45-302.50 R6-12-311.B 46-407

C Computer Match Legal Reference

"Computer match information has not been verified."

"No verifico la informacion necesaria sobre la comparacion de datos computarizados."

Programs:	CA	NA	

Denial or Closure Notices: A200 notice

F200 notice

Denial Closure Reason Code: CM

Policy: FTI Report

 Administrative
 Federal Legal
 State Legal

 Code
 Reference (CFR)
 Reference

 R6-12-901
 45-205.51
 46-213

 45-205.55
 7-273.10.c
 7-273.12

D Currently Receiving Legal Reference

"Currently receiving assistance in another case."

"Actualmente recepcion de ayuda en otro caso."

Programs:	CA	NA		
Denial or Closure No	tices:	A200 notice		
		F200 notice		
Denial Closure Reason Code: OC				
Policy: <u>Duplica</u>	ite Participa	ation_		
Administrative	Federa	l Legal	State Legal	
Code	Reference	e (CFR)	Reference	
R6-12-202.E	7-273	3.3.a	46-293	

E DCSS Cooperation Legal Reference

"Does not meet DCSS cooperation requirements."

"No cumple con los requisitos de cooperacion de DCSS."

Programs: CA
Denial or Closure Notices: A496 notice

Denial Closure Reason Code: ND

Policy: <u>CA Noncompliance - DCSS</u>

Administrative	Federal Legal	State Legal
Code	Reference (CFR)	Reference
R6-12-311	None	46-300
R6-12-316		

F Death Legal References

"%%%%%%%%%%%%%%%%%% is no longer a participant in the case."

"%%%%%%%%%%%%%%%% es no mas largo un participante en el caso."

Programs:	CA	NA
Denial or Closure Noti	ices:	A200 notice
		F205 notice
Denial Closure Reaso	n Code:	DH
Policy: Death of	NA PI	
Death of	the CA PI	
A 1		

Administrative	Federal Legal	State Legal
Code	Reference (CFR)	Reference
R6-12-208	7-273.1	46-204(C)
R6-12-209	7-273.13	46-206(A)
R6-12-208	7-273.1	46-204(C)

G Expense Verification Legal Reference

"You failed to provide proof of your shelter or utility expenses."

"Usted no pudo proporcionar la prueba de sus costos del abrigo o de la utilidad."

Programs:	CA	NA
Denial or Closure Notices:		A200 notice F200 notice
Denial Closure Reason Co	de:	VE

Policy: <u>Expenses Verification</u>

Administrative	Federal Legal	State Legal
Code	Reference (CFR)	Reference
R6-12-209.B	45-233.20	46-207(D)
R6-12-701	7-273.12	. ,
	7-273 12	

H Felony Legal References

The legal references regarding felons are as follows:

Felony Drug Conviction
Felony Warrant
Fleeing Felon

.01 Felony Drug Conviction Legal Reference

"You failed to provide proof of a felony drug conviction for %%%%%%%%%%%%%% or they have a felony drug conviction."

Programs: CA NA				
Denial or Closure Notices: A200 notice				
F200 notice				
Denial Closure Reason Code: FD				
Policy: <u>Crossmatch Report - Only Participant</u>				
Administrative Federal Legal State Legal				
Code Reference (CFR) Referen	ce			
None 7-273.1.b.7 None				

.02 Felony Warrant Legal Reference

"You failed to provide proof of a felony warrant for %%%%%%%%%%%%%%%%%% or they have a felony warrant."

Programs:	CA	NA	
Denial or Closure Notice	es:	A200 notic	<u>ce</u>
		F200 notic	<u>ce</u>
Denial Closure Reason Code: FW			
Policy: <u>Crossmat</u>	ch Repor	t - Only Par	<u>ticipant</u>
Administrative	Federal	Legal	State Legal
Code	Referenc	e (CFR)	Reference
None	7-273	.11.n	None

.03 Fleeing Felon Legal Reference

"You failed to provide proof of fleeing felon status for %%%%%%%%%%%%%%%%%%%% or they are a fleeing felon."

Programs:	CA	NA	
Denial or Closure Notice	s:	A200 notice	
		F200 notice	
Denial Closure Reason Code: FF			
Policy: Fleeing Fe	<u>lon</u>		
Administrative	Federal	Legal	State Legal
Code R	eferenc	e (CFR)	Reference
None	7-273	.11.n	None

I NA Student Criteria Legal Reference

Programs:

"The student eligibility criteria were not met."

"Los criterios de la elegibilidad del estudiante no fueron resueltos."

Denial or	Closure Notic	es: <u>F2</u>	<u>00 notice</u>	
Denial Clo	osure Reason	Code: FS	i	
Policy:	NA Ineligi	ble Student		
Adminis Co		Federal Leg Reference (C		State Legal Reference

7-273.5

None

J Identity Verification Legal Reference

None

Programs:	CA	NA
Denial or Closure Notices:		A200 notice F200 notice
Denial Closure Reason Co	de:	ID
Policy: <u>Identity</u>		

Administrative	Federal Legal	State Legal
Code	Reference (CFR)	Reference
R6-12-209.B	7-273.f.1	None

K Income Legal References

The legal references regarding income are as follows:

Income Exceeds Standard Income Verification

.01 Income Exceeds Standard Legal Reference

"Income exceeds the income standard for all categories."

"Los ingresos son superiors a los niveles de ingresos para todas las categorias."

Programs:	CA	NA	
Denial or Closure Notices:		A202 notice	
		F201 notice	

Denial Closure Reason Code: El

Policy: <u>Prospective Eligibility - CA</u>

NA Income Criteria

Administrative	Federal Legal	State Legal
Code	Reference (CFR)	Reference
R6-12-701	45-233.20	46-207(C)
R6-12-702	7-273.4.c	46-207.01
R6-12-705	7-273.9	

.02 Income Verification Legal Reference

"Failed to verify income."

"Incumplimiento de verificación de ingresos."

Programs:	CA	NA	
Denial or Closure Notices:		A200 notice	
		F200 notice	

Denial Closure Reason Code: VI

Policy: <u>Earned Income Verification</u>

Unearned Educational Income Verification

<u>Unearned Income Verification</u> <u>Self-Employment Verification</u>

Failure to Provide

Administrative	Federal Legal	State Legal
Code	Reference (CFR)	Reference
R6-12-209.B	45-233.20	46-213
R6-12-508	7-273.2.f	
	7-273.12	

L Renewal of Benefits Legal References

The legal references regarding renewals are as follows:

Interview Process - NA
Renewal Requirements - CA

.01 Interview Process Legal Reference

You failed to complete a Nutrition Assistance renewal interview."

"Usted no pudo terminar una entrevista de la revisio de la Asistencia de Nutricion."

Programs	: NA		
Denial or	Closure Notices:	F200 notice	
Denial Clo	sure Reason Code:	IN	
Policy:	Missed Interview -	Renewal	

NA Approval Period

Administrative	Federal Legal	State Legal
Code	Reference (CFR)	Reference
None	7-273.2.g 7-273.14 h	None

.02 Renewal Requirements Legal Reference

"Failed to complete a CA renewal."

"No completo la renovación para CA (Asistencia Efectivo)."

Programs: CA

Denial or Closure Notices: A200 notice

Denial Closure Reason Code: FR

Policy: Missed Interview - Renewal

CA Renewal

Administrative Code Federal Legal Reference (CFR) State Legal Reference 46-211

R6-12-210

45-206.10

For NA renewals, see Interview Process Legal Reference.

M Lifetime Limit Legal Reference

"Your family has received up to 60 TANF cash assistance payments and your 60 month lifetime period has ended."

"Su familia ha recibido hasta 60 pagos de la ayuda del efectivo de TANF y su periodo del curso de la vida de 60 meses ha terminado."

Programs: CA

Denial or Closure Notices: <u>A200 notice</u>

Denial Closure Reason Code: LL

Policy: Expiration of 60 Countable Months

Administrative Code

Federal Legal Reference (CFR) State Legal Reference

None

None

46-294

N Living Arrangements Legal Reference

"You failed to provide proof of everyone living in the home."

"Usted no pudo proporcionar la prueba de cada uno que vivia en el hogar."

Programs:	CA	NA	
Denial or Closure No	tices:	A200 notice	
		F200 notice	
Denial Closure Reason	on Code:	LA	
Policy: <u>Living A</u>	Arrangemer	<u>nts</u>	
Administrative	Federa	l Legal	State Legal
Code	Reference	e (CFR)	Reference
R6-12-205	45-23	33.20	None
R6-12-209.B	7-27	3.2.f	
	7-27	3.12	

O Residency/Location Legal References

The legal references regarding a participant's residency or location are as follows:

Loss of Contact/Returned Mail Moved, Location is Unknown Residency Resides in a Public Institution Resides in Jail

.01 Loss of Contact/Returned Mail Legal Reference

"Loss of contact / returned mail."

"Perdida de contacto / correo devuelto."

Programs:	CA	NA	
Denial or Clos	sure Notices:	C200 notice	
Denial Closur	e Reason Code:	LC	
Policy:	Returned Mail		

Administrative	Federal Legal	State Legal
Code	Reference (CFR)	Reference
R6-12-209	45-233.40	None
R6-12-804	7-273.12.c	
R6-12-907		

.02 Moved, Location is Unknown Legal Reference

"%%%%%%%%%%%%%%%%%% is no longer a participant in the case."

"%%%%%%%%%%%%%%%% es no mas largo un participante en el caso."

Programs:	CA	NA	
Denial or Closure Notice	es:	A200 notice	
		F205 notice	
Denial Closure Reason	Code:	VR	
Policy: Removing	Particip	<u>ants</u>	
Administrative	Federa	l Legal	State Legal
Code F	Referenc	ce (CFR)	Reference
R6-12-209	45-23	33.40	46-253
R6-12-907	7-27	3.2.f	
	7-27	3.12	

.03 Residency Legal Reference

"Does not meet Arizona residency requirements."

"No cumple con los requisitos para residencia en Arizona."

Programs:	CA	NA
Denial or Closure Notices:		A200 notice
		F200 notice

Denial Closure Reason Code: RS

Policy: AZ Residency Requirements

Admini	strative	Federal Legal	State Legal
Co	ode	Reference (CFR)	Reference
R6-1	2-304	45-233.40	46-253
		7-273.3.a	

.04 Resides in a Public Institution Legal Reference

"%%%%%%%%%%%%%%%%% resides in a public institution."

"%%%%%%%%%%%%%%%% se encuentra en una institucion publica."

Programs:	CA	NA	
Denial or Closure No	otices:	A200 notice	
		F200 notice	
Denial Closure Reas	son Code:	RI	
Policy: Resident of an Institution-NA			
Residi	ng in Facility		
Residi	ng Outside -	CA	
Administrative	Federal	Legal	State Legal
Code	Referenc	e (CFR)	Reference
R6-12-907.D	45-23	3.60	None
	7-273	1 b 7	

.05 Resides in Jail Legal Reference

"You failed to provide proof of incarceration for %%%%%%%%%%%%%%%%%%%% or they reside in a jail or prison."

"Usted no pudo proporcionar la prueba del encarcelamiento para %%%%%%%%%%%%%%%%%%%%%% o estan encuentra en la carcel o en prision."

NA NA
A200 notice F200 notice

Denial Closure Reason Code: RJ
Policy: Crossmatch Report - Only Participant

Administrative Federal Legal State Legal
Code Reference (CFR) Reference
R6-12-907.D 45-233.60 None
7-273.1.b.7

P No Signature Legal Reference

"Failure to sign the application."

"Falta de firmar el uso."

Programs:	CA	NA	
Denial or Closure Notices:	•	A200 notice	
		F200 notice	

Denial Closure Reason Code: NS
Policy: Signing the Application

Administrative	Federal Legal	State Legal
Code	Reference (CFR)	Reference
R6-12-201	45-206.10	46-201
R6-12-203	7-273.2.d	
R6-12-209		

Q Potential Benefits Legal Reference

"Failed to apply for potential benefits."

"No solicito posibles beneficios."

Programs: CA

Denial or Closure Notices: A200 notice

Denial Closure Reason Code: PB

Policy: Apply For Other Benefits

Administrative	Federal Legal	State Legal
Code	Reference (CFR)	Reference
R6-12-303	45-232.20	_

R Resources Legal References

The legal references regarding resources are as follows:

Exceeds Resource Standard
Resource Transfer
Resource Verification - CA or NA

.01 Exceeds Resource Standard

"Does not meet the resource standard."

"No cumple con la norma de recursos."

Programs:	CA	NA	
Denial or Closure No	tices: A20	2 notice	
	F20	1 notice	
		·	
Denial Closure Reas	on Code: RE		
Policy: CA Res	source Limit		
NA Res	source Limit		
Administrative	Federal Lega	al	State Legal
Code	Reference (CFR) Reference		
R6-12-401.B	7-273.4.c		36-2901.04
	7-273.8.b c		

.02 Resource Transfer Legal Reference

"You transfered resources in order to qualify for CA or NA. You are ineligible for benefits until %%%%%%%."

"Usted transfirio recursos para calificar para CA o NA. Usted es inelegible para las ventajas hasta %%%%%%%."

Programs:	CA	NA
Denial or Closure Notices:		A200 notice
		F200 notice

Denial Closure Reason Code: TR				
Policy: <u>Transfer - Disqualification</u>				
•				
Administrative Federal Legal State Legal		State Legal		
Code Reference (CFR) Reference		Reference		
R6-12-405 7-273.8.h		46-292		

.03 Resource Verification Legal Reference for CA and NA

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egal

 Code
 Reference (CFR)
 Reference

 R6-12-406
 45-205.36
 46-213

 7-273.2.f
 7-273.12

S Separate Budgetary Unit Legal Reference

"You must receive benefits in another case."

"Usted debe recibir ventajas en otro caso."

Programs:	CA	NA
Denial or Closure Notices:		A200 notice F200 notice
Denial Closure Reason Co	de:	SH

Policy: CA Budgetary Units

Mandatory NA Participants

Administrative	Federal Legal	State Legal
Code	Reference (CFR)	Reference
R6-12-202	45-233.10	46-293
	7-273.1	46-296

T Social Security Number Legal References

The legal references regarding Social Security numbers are as follows:

For CA or NA

R6-12-209.B

R6-12-302.B

.01 Social Security Number Legal Reference for CA or NA

Programs:	CA	NA	
Denial or Closi	ure Notices:	A200 notic F200 notic	
Denial Closure	Reason Code:	SS	
-	SSN Noncompliance - CA SSN Noncompliance - NA		
Administrativ Code	ve Federa Referenc		State Legal Reference

45-205.52

7-273.6.c

U TBA Requirements Legal Reference

"The eligibility requirements for Transitional Benefit Assistance (TBA) were not met."

"Los requisitos de la elegibilidad para la ayuda transitoria de la ventaja (TBA) no fueron resueltos."

Programs:	NA		
Denial or Closure N	otices:	F200 not	ice
Denial Closure Rea	son Code:	CI	
Policy: TBA C	<u>Closures</u>		
Administrative	Federa	al Legal	State Legal
Code	Referen	ce (CFR)	Reference
None	7-27	3.10.f	None

V Voluntary Withdrawal Legal Reference

"Voluntary withdrawal of application or benefits."

"Retiro voluntario de solicitud de beneficios."

Programs:	CA	NA	
Denial or Closure Notices:		C201 notice	
Denial Closure Reason Co	de:	VW	

Policy: NA Voluntary Withdrawal

CA Voluntary Withdrawal

Administrative	Federal Legal	State Legal
Code	Reference (CFR)	Reference
R6-12-209	7-273.2(c)6	None
R6-12-902	. ,	