

11 *Research and Analysis (R&A)*

[For MA after 2013](#)
[See the EPM](#)

The Research and Analysis (R&A) unit is responsible for resolving mismatched information and other medical issues through research and contact with local office staff. At times, FAA and AHCCCS computer systems do not have identical information in their data files. When this occurs, the information difference is referred to as a mismatch. AHCCCS notifies FAA with an AHCCCS Inquiry (AI).

R&A receives AIs on the following participant eligibility status and demographic information, including, but not limited to, the following:

- Name
- Date of birth
- Age
- Social Security number

An agreement exists between FAA and AHCCCS that requires timely resolution of these system mismatches. R&A resolves issues that include, but are not limited to, the following:

- [Medical Emergencies](#)
- [Non-emergency Inquiries](#)
- [Participant Inquiries](#)
- [CR605 AHCCCS Other Deemed Newborn Report](#)
- [Verified Document Match](#)

R&A also determines or monitors MA eligibility for specialized cases, including, but not limited to, the following:

- [Foster Care Experte](#)
- [KidsCare Referrals](#)
- [MA Transplant Cases](#)
- [Newborns](#)
- Residents of Institutions and Jails (See [AHCCCS Central Eligibility Unit](#))

- SSI Exparte
- SSI / [FEMA](#)
- [YATI](#)

(See [Research and Analysis Phone Number](#))