

.05 Acting on Report of Investigation – Information Needed

REVISION 01
(07/01/07 - 09/30/07)

When the ROI indicates No Violations Found or Violations Found, and additional mandatory verification is needed, send both of the following:

- [C011](#) notice to request verification.
- [C023](#) notice to inform the participant that a copy of the ROI is available upon request.

When the requested information or verification is received on a PENDING case, complete the eligibility determination. Review all information and verification provided by the participant and the investigators and determine its impact on the eligibility determination.

When the requested information is received on an ACTIVE case, take appropriate action to complete any necessary changes. For instructions on processing changes see the following policy:

- [Effecting changes \(simplified reporting\)](#)
- [Effecting changes \(standard reporting\)](#)

Ensure that all verification is documented prior to completing the eligibility determination.