

B Office of Special Investigations (OSI) - Internal Affairs Office (IAO)

The Internal Affairs Office (IAO) is part of the Internal Security Administration (ISA). This office is under the DES Director's Office and is responsible for the overall integrity and security of DES. IAO is authorized to conduct the following:

- Administrative investigations
- Criminal investigations regarding the following:
 - Employee fraud or misconduct
 - Employee violation of policy or procedures
 - Employee violation of contract provisions
 - Contract provider fraud and misconduct
- Employee background investigations

The IAO has an employee fraud hot line and is authorized to provide guidance and training in office security issues. The IAO employs a certified polygraph examiner.

IAO is authorized to access all of the following during the course of an investigation:

- Program case files
- Employee personnel records
- Administrative documents

IAO offices are located in Phoenix, Tucson, and Holbrook.

IAO receives referrals for investigation from the following sources:

- Governor's Office
- Attorney General's Office
- DES Director's Office
- DES Assistant Director's Office (various divisions)
- Law enforcement agencies
- [Employee Fraud Hotline](#)
- Citizen complaints

IAO investigates and submits Reports of Investigation (ROI) to the following:

- Assistant Director of the appropriate division
- DES Personnel
- Attorney General's Office

NOTE A Prosecution Summary Report (PSR) is also submitted to the Attorney General's Office.

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