

## **.01 QC Federal Differences - Procedures**

When a Federal Difference is cited, the Quality Support Team (QST) provides the following with a copy of the federal letter within one [workday\(g\)](#) of receipt:

- Field Operations Manager
- Program Manager
- Local Office Manager (LOM)
- FAA Policy Support Team (PST)

A conference call is held with the following:

- QST representative
- FAA local office
- Designated representative from the PST
- Field Operations Manager's representative

Procedures for the conference call are as follows:

- The QC representative initiates the conference call between all representatives.
- The conference call is held seven calendar days from the date the Federal Difference is received by FAA.