

.09 Methods of NA Overpayment Collection - Collection of Overpayment Under the Referral Limit

The following guidelines apply to NA overpayment collections when the overpayment is an agency error under the [referral limit](#) or a non-IPV error under the referral limit and the case is closed:

- The [Office of Accounts Receivable and Collections](#) (OARC) is not required to track cumulative claim totals.
- Once a household becomes inactive, collection on overpayments of less than \$125 established after August 1, 2001 are no longer required to be pursued. Non-pursuit of collections as a result of this regulation is based on the original established amount.

OARC cannot discontinue collection efforts based on this waiver when both of the following have occurred:

- Collection efforts have reduced an established claim to under the referral limit.
- The household later becomes inactive.