

04 Methods of Overpayment Collection - Overview

The [Office of Accounts Receivable and Collections](#) (OARC) initiates collection on all overpayments. Both of the following are jointly and separately liable for the value of any overissuance of benefits to the budgetary unit:

- All [adult\(g\)](#) budgetary unit participants
- [NA representatives](#)

OARC may pursue collection action against any or ALL budgetary units that include the following:

- Participant of the original budgetary unit when the participant was an adult at the time the overpayment occurred.
- NA representatives.

The overpayment amount may be [offset](#) against either or both [restored NA benefits](#) and [stale accounts](#) benefits owed to any or all budgetary units that include an adult participant from the original budgetary unit.

The methods used to collect on an overpayment may differ based on the program related to the overpayment.

The different methods of collection for the identified programs are as follows:

- [Methods of CA Overpayment Collection](#)
- [Methods of NA Overpayment Collection](#)