

A NA Closure – Incorrect Reason Code

REVISION 25
(07/01/13 - 09/30/13)

When an NA case is closed with an incorrect Denial or Closure Reason Code, use REPT to re-open and correct the Denial or Closure Reason Code only when the incorrect notice has not yet mailed.

After the correct Denial or Closure Code is keyed, review NOHS to determine that only the correct notice is mailed.

ARCHIVED (Valid until 09/21/20)