

B Restored NA Benefits

REVISION 48
(01/01/20 - 12/31/20)

Restored NA benefits are issued when it is discovered that the budgetary unit is entitled to past benefits. The budgetary unit is not required to take any action. This includes extreme delays in processing for a period of 12 months or longer.

Restore benefits for no more than 12 months prior to whichever of the following occurs first:

- The date FAA receives a request for restoration of benefits from a budgetary unit.
- The date FAA notifies or discovers that a loss of benefits occurred.
- The date the budgetary unit requests an [Appeal](#) because it disagrees with an adverse action that resulted in a loss of benefits.
- The date of notification that an [Intentional Program Violation](#) (IPV) disqualification is reversed.
- The date the budgetary unit receives a favorable decision through the Appeal process, a judicial action, or other court action.
- The date FAA discovers an application is processed untimely.

WARNING

AZTECS offsets 100 percent of restored benefits against an overpayment claim before any balance is paid to the budgetary unit.