

## 12 **Changes in MA Category or Services**

Changes may result in a change in category or services for an MA participant. When this occurs, the following apply:

- Before a change in category is authorized, ensure all eligibility factors are met in the new category.
- Send the [C705 notice](#).

### **EXCEPTION**

Send the appropriate notice when the following eligibility changes occur:

- From 1931 to TMA - the [X045 notice](#) is sent by AZTECS
- From 1931 to [Four-Month Continued Coverage](#) - send the [M102 notice](#)
- From Full Services MA to FES - send the [M000 notice](#)
- From FES to Full Services MA - send the M000
- From MD to 1931 (See [1931](#) and [1931E](#)) - send the M000
- From MD to S.O.B.R.A. (See [SC](#) and [1931E](#)) - send the M000
- From MD to AC, AM, or SA (See [AHCCCS Care](#)) - send the M000
- From TMA to any other MA category due to the change in reporting requirements - send the M000

- Services provided to the participant by AHCCCS may change.
- A change from full services MA to FES decreases the types of services provided to the participant by AHCCCS.

When a change results in ineligibility for MA, stop MA on MADA and send [NOAA](#) or [adequate notice](#) as appropriate.

### **WARNING**

Changes in MA category may be authorized on the same day unless the participant's category changes from 1931 to TMA. When this occurs, authorize the 31 eligibility and wait one day to authorize TMA.