

.06 Mid Approval Contact Process – An NA Application is Submitted During the MAC Period

REVISION 47
(01/01/19 - 12/31/19)

An application submitted with Nutrition Assistance (NA) program marked is considered an attempt by the participant to respond to the Mid Approval Contact (MAC). The Technical Interface Project Solution (TIPS) process generates the PROCESS MAC (HEAPLUS ID) ACTS Alert when an NA application is submitted during the MAC period. The MAC period is one of the following:

- Months five and six for 12 month approval periods
- Months 11 and 12 for 24 month approval periods

See [Mid Approval Contact Process – Compliance, No Change is Reported](#) or [Mid Approval Contact Process – Compliance, Change is Reported](#) for policy and procedures.

When an incomplete application or X027 is submitted, see [Mid Approval Contact Process – Incomplete X027](#).