

## .02 All Fail

Complete the following when MADA displays the RESULT of FAIL for ALL participants:

- On MAED, review the MA eligibility factors for each participant who failed.

NOTE MAED displays PASS, FAIL, or ???? in the ELIGIBILITY FACTOR fields.

- Identify the reason for ineligibility.

### WARNING

When MADA displays FAIL for all participants due to income exceeding the limit, review for potential [MD](#) eligibility.

- On MADA, complete the following when the ineligible reason is the same for ALL participants and no participants have incurred medical expenses:

Key the user PCN in the AUTH ALL field.

Key the Denial or Closure Reason Code in the CASE CLOSE/DENY field.

Key the [MA ineligible date](#) in the CASE INELIG DATE field.

Send the appropriate [MA denial notice](#) to the PI to advise of the ineligible reason.

- On MADA, complete the following when the ineligible reason is different for each participant:

Key the following fields for each participant, as applicable:

- User PCN in the AUTH PCN field
- DEN/CL REASON
- INELIG DATE

Press ENTER to authorize denial for all participants.

Send the appropriate denial notice to the PI to inform them of the ineligible reason.

(See [Income Ineligibility](#) for additional policy and procedures)

**WARNING**

DO NOT authorize a denial for a participant when the date for returning pended verification has not passed and the MA eligibility factor on MAED displays ????.

Complete the following to review detailed summaries for income and resources:

- Place the cursor in the SEL field for the first participant who displays FAIL. Press ENTER.  
AZTECS advances to MAVC to display the results of the vehicle resource calculation when the MA category for the participant is MD.
- Press ENTER again and AZTECS advances to MARD for the resource determination results.
- Press ENTER from MARD and AZTECS advances to MAMD for review of the income eligibility determination.

NOTE The information displayed on MAVC and MARD only affects MD eligibility.

- On MADA, key the following next to each participant as applicable:  
User PCN in the AUTH PCN field  
DEN/CL REASON  
INELIG DATE
- Press ENTER to authorize denial for all participants.
- Send the appropriate denial notice to the PI to inform them of the ineligible reason.
- Document CADO with information that supports the eligibility determination.

When circumstances are expected to change in the month following the application month, see [Deny First - MA](#).