

## I AHCCCS Notification Process

The AHCCCS notification process allows ONLY authorized FAA and [Research and Analysis](#) (R&A) staff ONLY to contact AHCCCS to request the applicant's eligibility be posted to PMMIS.

FAA hospital staff must contact [R&A](#) via telephone to request the applicant's eligibility be posted to PMMIS.

The applicant must be in the process of being discharged from the hospital and require either of the following:

- Immediate follow-up medical care
- Filled prescriptions

Prior to contacting R&A, FAA hospital staff must complete ALL of the following:

- Inquire in [PMMIS\(g\)](#) to determine previous or current eligibility.

NOTE When the applicant is known to PMMIS, obtain the AHCCCS ID number.

- Complete the MA determination process and, when eligible, authorize MA in AZTECS.

NOTE When benefits are placed on hold, DO NOT contact R&A until MA benefits are taken off hold.

- Send the appropriate [MA approval notice](#) at the same time the MA case is authorized.

FAA hospital staff contacts R&A and provides ALL of the following information:

- The following EI Information:  
Name.  
[LOGONID](#).  
Local office site code.  
Local office phone number.
- The following hospitalized applicant Information:  
AHCCCS ID number, when known.

AHCCCS Health Plan.

NOTE When the applicant was enrolled in an AHCCCS health plan within the last 90 days, the applicant is re-enrolled in the same health plan, when available.

- The following information from CLPR:  
Name (last, first, middle initial).  
Client ID.  
Sex.  
Social Security Number.  
Date of birth.
- The race of the applicant as keyed on RARE
- The following information from CAP1:  
Complete residential address.  
Residential county.  
Complete mailing address.

NOTE Provide the mailing address only when it is different from the residential address.

- PI's name and Social Security Number, when the hospitalized applicant is not the PI.
- The following hospital information as keyed on MAGH:  
Hospital Code.  
Admission and discharge dates.
- The following MA eligibility results as displayed on MADA:  
The applicant's eligibility in EACH MA category from the month of application through the current system month.  
When the eligibility is in the MD category, provide the following information:
  - Begin date displayed on SPMS.
  - End date displayed in the PART RENEW field on CAP2.

Provide the designated hospital representative with BOTH of the following:

- Name of the health plan.

- AHCCCS ID number.

Document CADO with all actions completed.

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